

Quality Policy



Our vision is to be the UK's leading supplier of RO membranes, NF membranes, UF modules, speciality chemicals, pumps and associated equipment to water treatment and process engineering companies.

We endeavour to understand the needs of our customers and respond accordingly, providing high quality products.

Our principle business is the supply of components for water treatment plants used primarily for the desalination and purification of water. These products include Reverse Osmosis membranes, Nanofiltration membranes, Ultrafiltration modules, electrodeionization equipment, high pressure seawater pumps, filtration products and speciality chemicals for membrane processes.

The following strategies have been developed to achieve the companies' goals and objectives:

- Continuously improve efficiency and competitiveness
- Maintain and improve our QMS
- Enhance Customer Support
- Maintain and develop supplier relationships
- Review and expand product portfolio

Since it was founded in 1994 the company has been committed to and has established a Quality Management Framework which provides the infrastructure to develop, maintain and improve a Quality Management System in line with BS EN ISO 9001:2015.

To meet the requirements of the standard, the company will provide financial resources and allocate suitably qualified personnel to establish, implement, maintain and continually improve the Quality Management System.

In order for the company to evaluate the effectiveness of the Quality Management System, quality objectives will be set, monitored and measured to demonstrate the company's performance and highlight areas for improvement which will be done in a timely manner.

S Grindrod
Partner

D W Shackleton BSc
Partner

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